

# *Valley Medical Laboratories*

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## **Patient Code of Conduct**

**Effective date: 03/OCT/2022**

### **A Safe and Respectful Environment**

Valley Medical Laboratories is committed to providing a safe environment that is free from harassment, bullying, embarrassment, and isolation.

Unwelcome behaviors include comments or actions that demean, offend, ridicule, intimidate, embarrass, or isolate. The behaviors or actions may include:

- Unwelcome sexual advances or flirtations
- Use of vulgar or derogatory language
- Ridiculing, taunting, threatening, humiliating, insulting, or belittling
- Refusing care from a team member because of their race, religion, gender, accent, or sexual orientation

Actions will be taken to address behaviors that present a safety risk to the employees and/or patients.

Verbal threats or physical acts of violence may result in removal from a facility and/or prosecution.



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[www.valleymedicallaboratories.com](http://www.valleymedicallaboratories.com)